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To all at Balfour,

I just wanted to express my thanks for all the advice and assistance you have given us, during the European tour events that we had booked with you throughout 2006.

Unfortunately, it is not often that you come across a company such as yours who make things as simple and pleasurable as you do, rather than hard work! As a result of this work ethic, we're happy and our adverts look great. Working with you has been a breath of fresh air and I look forward to future opportunities in 2007.

Kind regards,

**James Williams**  
**Support & Development Consultant**  
**BUPA Travel Services**

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